

To: TBC Customers

Date: April 16, 2025

Subject: A Message from TBC Corporation – Protection Tips for Your Business Account

As a valued business partner, we would like to advise you of a rise in fraudulent activities related to attacks on business emails and banking accounts. It's been brought to our attention that a fraudulent website was recently set up and proposed as a TBC Corporation website.

Fraudulent Site: TBCORP.com (missing the "C" in CORP)

TBC Customers are receiving fraudulent emails directing them to this site and requesting banking information.

Please do not change any banking information for your business. If you receive any request mentioning a change in TBC's bank account, please contact TBC's Customer Relations line 800-238-6469.

As a friendly reminder, we're sharing the following protection tips to help prevent this fraud:

- Verify the originating email address and phone number when sensitive requests are made.
- Carefully review all emails requesting changes to payment instructions, bank account numbers, or wire transfer details before acting on them.
- Be on guard with all unsolicited emails and phone calls.
- Implement a form of two-factor authentication, for additional security, before initiating wire transfers.

Again, should you receive any request mentioning a change in TBC's bank account, please contact TBC's Customer Relations line 800-238-6469.

Regards,

Will P. ell

Bill Schafer

COO, TBC Brands & TBC International

Rodger Smith

COO, NTW and Fleet America