

Roadside Assistance Program Details

Fill out the fields below and keep this document in a safe place in your car in case you should need roadside assistance.

Purchase Date:**Invoice Number:****Name:****Address:****Tire America Client Code:****690150****Tire America Program Code:****TA3241****TERMS AND CONDITIONS**

SERVICE PROVIDER - Roadside Protect, Inc. located at 1255 Hamilton Parkway, Itasca, Illinois 60143 provides the roadside assistance services for Tire America customers. Roadside Protect uses a nationwide network of independent service providers to provide this service.

TO USE THE SERVICE - You must call the specific toll free number on your roadside assist document. The number is (866) 593-6023. You must provide your name, date of tire purchase, invoice number, location, and our Client Code (690150) and Program Code (TA3241). This is important. Only calls made through the toll free number are reimbursable. All other service providers are non-authorized, non-honorable, and non-reimbursable.

THE SERVICE - The service is available 24/7 365 days a year. Roadside Protect will change your flat tire if a useable spare tire is available and if not, tow your vehicle. Although response time is hard to predict, Roadside Protect seeks to have a service vehicle to you with an hour. Roadside Protect also offers a SMS feature that enables you to track the status of the the towing company. To use this service you must provide your mobile phone number. Standard data rates and fees may apply. Please contact your service provider.

LIMITATIONS AND EXCLUSIONS

The service is covered up to \$100 per event for 3 events within 24 months. Service excludes drivable motorized RV's (except certain trailer tire programs), fleet vehicles, off-road vehicles, or vehicles off the road, vehicles over one ton capacity, commercial vehicles, vehicles already at a repair facility or any vehicle which, at the sole determination of the service provider, is in such condition that service is likely to result in damage to the vehicle. Theft, vandalism and accident related incidents are not covered.



Need Roadside Assistance? Call us at (866)593-6023