



New Tire Limited Warranty

What is covered and for how long:

Every new tire purchased at an NTB, Tire Kingdom or Merchant's Tire store (collectively 'TBC Retail') is warranted by the manufacturer against defects in workmanship or materials down to $2/32^{\text{nds}}$ of an inch remaining tread groove depth. Additional warranties may apply to some tires. TBC Retail will honor the manufacturer's warranty on any such tires, and any such tires that fail under the terms of the manufacturer's warranty will be repaired or replaced in accordance with the manufacturer's warranty program. Customers must comply with the conditions of the manufacturer's warranty program to receive this warranty coverage.

How credit is determined:

If a tire covered by this warranty becomes unserviceable due to a defect in workmanship or materials (tire separation, etc.) during the usable tread life of the tire (original tread depth minus $2/32^{\text{nd}}$ of an inch), the customer will receive a credit for the amount of usable tread remaining on the unserviceable tire times the current selling price (Example: 60% usable remaining tread times the current selling price of \$80 equals a credit of \$48.). This credit will be applied to the invoice of the replacement tire.

This warranty does not cover tires that become unserviceable due to:

1. Conditions resulting from road hazards such as cuts, snags, impact breaks or punctures.
2. Conditions resulting from improper installation, wheel misalignment or tire/ wheel assembly imbalance.
3. Conditions resulting from consumer damage such as improper tire and vehicle maintenance, misuse, abuse or accident.
4. Tire uniformity complaint after the first $2/32^{\text{nds}}$ inch of tread wear.

Limited Mileage Warranty

What is covered and for how long:

Any such tire with remaining tread depth groove reduced to $2/32^{\text{nds}}$ of an inch or less prior to receiving the specified mileage will be replaced with the same or an equivalent new tire at the then current retail price, including applicable taxes, less an allowance based on the actual mileage received at the time presented to a TBC Retail store compared to the specified mileage. Mileage warranty claims will only be honored within 6 years of the date of original tire purchase and before the tire delivers the warranted mileage. The following tires are excluded from the limited mileage warranty: commercial use tires, tires worn from excessively aggressive driving conditions (such as racing), and tires worn from improper maintenance (such as lack of rotation, improper air pressure, alignment or mechanical wear).

Customer Obligations:

Proper tire care is necessary to obtain the maximum mileage and wear from a tire. It is the customer's obligation to see that their tire/wheel assemblies are: 1) in balance and properly aligned, 2) well maintained, and 3) operated at vehicle manufacturer's recommended cold-inflation pressure. The owner's tires must be inspected by a TBC Retail store a minimum of every 6,000 to 10,000 miles, and air pressure must be checked, including the spare, at least monthly when the tires are cool. TBC Retail will check alignment, treadwear, tire pressure and the mechanical condition of the vehicle any time at any of their stores at no charge.



What is not covered:

1. Defects in workmanship and/or materials (covered by separate new tire limited warranty).
2. Failures caused by road hazards.
3. Tires used on special applications, such as recreational vehicles or commercial vehicles, including taxis, police cars, etc.
4. Tires with premature or irregular wear, or damage due to improper inflation, misalignment of wheels, mechanical defects of vehicle or tires on vehicles where necessary vehicle repair or maintenance has not been performed.
5. Tires damaged by fire, wrecks, obstructions on the vehicle, or willful and malicious damage.
6. Punctures or tires run flat.
7. Sidewall damage from scuffing curbs or other cosmetic damage.
8. Tires transferred from the vehicle on which they were originally installed.
9. Use in any commercial application.

Road Hazard Warranty

What is covered and for how long:

This warranty covers all tires for which this warranty has been purchased that have become unserviceable as a result of normal road hazards (i.e. cut, snag, bruise, impact breaks or irreparable punctures). This limited warranty terminates when the covered unserviceable tire is adjusted or when the tire is worn to a level of $2/32^{\text{nds}}$ of an inch of tread remaining, the minimum tread depth required for safe operation.

What is not covered:

Tires removed from service due to being overloaded, intentional abuse or tires used in other than normal passenger vehicle service. Tires that can be safely repaired will be repaired FREE OF CHARGE. Road service, towing costs, and other incidental damages or costs are not covered.

How replacement price is determined:

In the event that a tire covered under the warranty becomes unserviceable due to normal road hazard (example: cuts, snags, impact breaks or non-repairable punctures), during the usable tread life of the tire (original tread depth minus $2/32^{\text{nds}}$ of an inch), in the first 12 months or 12,000 miles, whichever comes first, you will receive full credit of the original purchase price of the tire toward the cost of replacement. After the FREE REPLACEMENT period of 12 months or 12,000 miles, whichever comes first, you will receive a credit for the amount of usable tread remaining on the damaged tire based upon your original purchase price (Example: 50% usable tread remaining times the original purchase price of \$50 equals a credit of \$25.). This credit will be deducted from the cost of the replacement tire. When the tire is worn down to $2/32^{\text{nd}}$ of an inch or less, the tire is no longer safe to operate, and the warranty ends, regardless of the age of the tire.

*This warranty must be purchased for this coverage to apply.

Who gets the warranty?

All warranties apply to the original purchaser and may not be assigned to a subsequent purchaser or owner of the motor vehicle on which the tire(s) covered by our warranties are installed. A tire(s) mounted on any vehicle other than the vehicle on which it was first mounted is also not covered by these warranties.

*Where to go for warranty replacement and/or service:

TBC Retail locations (NTB, Tire Kingdom & Merchant's Tire) will honor all TBC Retail warranties. For warranty service, you must present your sales invoice, service records and unserviceable tire(s). For the nearest location, call 844-GET-TIRE(S). If you require further assistance, call our CUSTOMER SERVICE OFFICE at 800-926-8473.

Customer Rights:

This warranty gives the customer specific legal rights, and there may be additional rights that vary from state to state. Some states do not allow limitation on how long an implied warranty lasts, so the warranty limitations may not apply.



Conditions and Exclusions:

Nothing in this warranty is intended to be a misrepresentation that tire failure cannot occur. To the extent permitted by law, liability for consequential damages is disclaimed. To the extent that a manufacturer's warranty applies, such warranty shall be primary, and the TBC Retail warranty shall not apply to the extent of the manufacturer's warranty.

Owners Obligations:

Proper tire care and vehicle maintenance are necessary to obtain maximum treadwear and service from a tire. It is the customer's obligation to properly maintain your tires and the vehicle upon which they are installed, including: operating tires at the vehicle manufacturer's recommended cold inflation pressures and insuring tire and wheel assemblies are in balance, that tires are rotated on a regular basis (every 6,000 miles is recommended), that the tires stay properly aligned, and that vehicle steering, suspension and driveline components are well maintained. TBC Retail will check and inspect tire condition, wheel alignment and vehicle condition at any location at any time without charge.

Replacement warranty:

If the customer receives a replacement tire under the terms of this warranty(s), the replacement tire will be covered by the warranty TBC Retail gives that tire. Road Hazard Coverage must be purchased separately to cover the replacement tire.

Disclaimer of Warranties

Except as described herein, TBC Retail makes no express or implied warranty whatsoever with respect to tires, maintenance or repair work, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Any implied warranty is limited to the same duration as the written warranty. Some states do not allow limitation on how long an implied warranty lasts, so the above limitations may not apply to the customer. TBC Retail disclaims any liability for incidental or consequential damages to the extent permitted by law. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply. The customer's remedies described herein shall be exclusive of any other remedies. The warranties described herein are for the exclusive benefit of the customer and are not assignable except as provided otherwise. The customer must present this document and corresponding invoices to TBC Retail in order to resolve the benefits of any warranty contained herein.

