

**TIRE ROTATION RECORD**

**5,000mi./8,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**10,000mi./16,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**15,000mi./24,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**20,000mi./32,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**25,000mi./40,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**30,000mi./48,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**35,000mi./56,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**40,000mi./64,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**45,000mi./72,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**50,000mi./80,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**55,000mi./88,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**60,000mi./96,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**TIRE ROTATION RECORD**

**65,000mi./104,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**70,000mi./112,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**80,000mi./120,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**TIRE REGISTRATION**

Purchasers of tires will receive tire registration information from your tire dealer at the time you purchase your tires. For easy registration online please visit [tireg.tbcbrands.com](http://tireg.tbcbrands.com). This will ensure you to be contacted in the event of a product recall.

Important: Inspection/rotation is *required every 5,000 to 6,000 miles*. Vehicle owner/user must retain rotation record.

Dealer Issuing Warranty \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone No. \_\_\_\_\_

Issued to \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone No. \_\_\_\_\_

Purchase Date \_\_\_\_\_

Speedometer Reading at time of Sale \_\_\_\_\_

Make of Car \_\_\_\_\_ Year \_\_\_\_\_

Check one: New Sale  Warranty Replacement

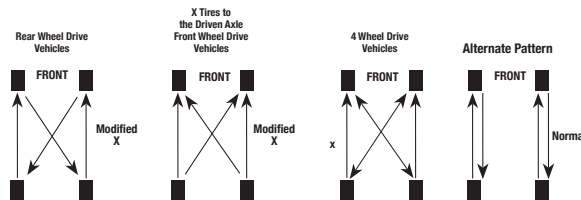
**TIRE SERIAL NUMBERS**

1. \_\_\_\_\_ 2. \_\_\_\_\_  
 3. \_\_\_\_\_ 4. \_\_\_\_\_

**APPROVED TIRE ROTATION PATTERNS\***

None of the patterns illustrated shows rotation of a spare tire. "Temporary Use" or "Mini" spares can not be included in a rotation pattern. A full size comparable spare tire (that is, same size & radial type) may be included in any of the patterns shown above by inserting the spare in the right rear position. The tire that would have moved to the right rear position becomes the spare.

\*When rotating tires with a directional tread pattern, observe the arrows molded on the tire sidewall which show the direction the tire should turn. For vehicles that are equipped with different size tires front to rear, refer to the vehicle manufacturer's rotation procedures in the vehicle owner's manual.



4260 Design Center Drive • Palm Beach Gardens • FL 33410  
 1-866-822-4968 • [tbcbrands.com](http://tbcbrands.com)

SWW-0625



**SUMITOMO  
TIRES**



PATTERN	MILEAGE WARRANTY	MONTHS
HTR Z5	MFG DEFECT	60
HTR A/S P03	65K H AND V & 45K W- RATED	60
HTR ENHANCE LX2	75K H AND V RATED & 90K T-RATED	60
HTR ENHANCE CX2	65K	60
ENCOUNTER HT2	60K	60
ENCOUNTER AT2	65K	60
ICE EDGE	MFG DEFECT	60

For more information: [www.sumitomotires.com](http://www.sumitomotires.com)

**EFFECTIVE JANUARY 1, 2025**

# LIMITED WARRANTY FOR SUMITOMO TIRES

## LIMITED WARRANTY POLICY

This limited warranty policy is applicable only to (i) Sumitomo tires offered by TBC Brands, LLC (“Brands”) and (ii) that have a complete D.O.T. identification number on the sidewall. The applicable tires are warranted against failure to complete the life of the original usable tread because of an inherent defect in workmanship and/or materials (as determined by the manufacturer).

## DURATION OF WARRANTY AND CONDITIONS

- A. The tire is warranted for its usable tread life or for five years from date of purchase, whichever occurs first. The life of usable tread is complete when the tread is worn to the Tread Wear Indicators (TWI).
- B. Any applicable tires with a blemish or appearance deficiency will be replaced with the same tire (or a tire similar in cost, style, design, and purpose if the original is not available) at no charge, if such conditions is brought to the attention of the dealer prior to use.

## WHAT IS NOT WARRANTED?

Tires that become unserviceable for the following reasons:

- Road hazard injuries or damages caused by obstacles or debris, such as cuts, punctures (whether repairable or not), snags, bruises, tears, abrasions or impact breaks.
- Improper repairs or repairs that have failed.
- Improper inflation or other maintenance abuses.
- Improper application.
- Improper mounting/dismounting or improper balance.
- Mechanical irregularities such as bent wheel assemblies, misalignment worn or faulty components.
- Accident, corrosion, tire alteration, vandalism, fire, theft or damages cause by nature.
- Damage from over or under inflation, overloading, defective vehicle mechanical conditions.
- Racing, off road use and misapplication.
- Ozone or weather cracking or other abuse, misuse, tire alteration, run flat.
- Tire which D.O.T identification number and/or brand name removed intentionally.
- Tires that have been modified after leaving the factory, such as fillers, sealants, balancing substances and external tire treatments or materials of any kind. If the added material is the cause of a failure, a tire will not be accepted for warranty claim.
- Abnormal tread wear resulting from improper installation, wheel misalignment, tire/wheel assembly imbalance, etc.

- Vehicles or tires operated in excess of the rated Work Capacity Factor.
- Additional monetary loss, such as damage of the vehicle or time, etc.

## COMPENSATION UNDER THE WARRANTY

- The owner of a tire subject to this limited warranty that are unusable but still have usable tread life-remaining and are not more than 5 years old (if such failure is deemed by the manufacturer to be because of workmanship or material) shall receive a prorated refund usable for the purchase of another applicable tire based on the selling price indicated on the tire’s invoice.

### EXAMPLE:

If your disabled tire had an original tread depth 8mm and was worn by 4mm, you shall receive 50% compensation according to Invoice selling price of the same tire.

- If the tire wears out (wears down to tread wear indicators) before the warranty miles under the normal passenger use, the tire will be compensated in value according to selling price based on percentage of the warranted miles not received. (Applicable tire, please refer to the attachment 1)

### EXAMPLE:

If your tire had a tread life limited warranty of 50,000 miles and delivered 40,000 miles prior to wear-out, you shall receive 20% compensation according to Invoice selling price of the same tire.

## OWNER’S OBLIGATION

- At the time of purchase, tires must be properly installed with recommended inflation and balanced. Observe rotation and alignment regularly according to recommendations.
- All warranty claims must be presented to the seller of the tires. If you are unable to return to the seller of the tires, you may contact TBC Brands by telephone, during normal business hours at (866) 822-4968, to identify one of our Sumitomo customers near you for further assistance.
- Present your tires and the original purchase receipt to point of purchase.
- When making a claim about mileage warranty, you must present your original tire purchase invoice which shows the tire description, mileage and the date the tire(s) were installed.
- Owner must pay service charges such as mounting, balancing and any other applicable taxes and government-mandated charges.
- Complete and sign the Claim Adjustment form provided, keep a copy for your records and leave the tire with the dealer to process the warranty claim.

## DEALER’S OBLIGATION AND CLAIM PROCESS

- TBC Brands’s authorized dealer or customer (buyer) submit adjustment claim along with a cut-out slice of full DOT serial from the disabled tire, measurements of tread

remaining, photos showing tread area as well as damage area, etc. to TBC Brands to validate and process the adjustment claim.

- Any other information such as VIN (Vehicle Identification Number) or relevant information/material must be submitted if required.

## TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce these risks we recommend the following:

- Maintain proper inflation, do not under or over inflate. Always maintain inflation according to the vehicle manufacturer’s or TBC Brands’s recommendations.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload, refer to load carrying capacity information molded on tire sidewall.
- Avoid spinning, driving over curbs, potholes, obstacles and edges of pavement.
- Never drive with smooth (bald) tires. By law, tires must be replaced when worn to TWI (tread wear indicator).
- Check your tires frequently for any damage such as scrapes, cuts, foreign objects, separations or bulges. If damaged replace it with spare and refer to an authorized dealer.
- Do not drive in excess of permitted speed limits and beyond the maximum specified by tire.
- To achieve proper wear and optimize tread life, tire rotation at regular intervals is recommended.

## LEGAL RIGHTS

This Limited Warranty gives you legal rights, & you may have additional legal rights under applicable federal statutes & regulations or state law. Your legal rights under state law may vary state to state. To the extent permitted by the laws of your state, this Limited Warranty does not cover & expressly excludes any coverage for personal injury, property damage, loss of time, inconvenience, loss of use of your vehicle or tire, or any other incidental or consequential damages. No express warranty is given other than those expressly stated in this Limited Warranty booklet. Any implied warranty of merchantability, fitness for a particular purpose or otherwise, is limited in duration & expire when the tire’s Usable Tread is exhausted as specified in this limited warranty. No implied warranty of merchantability, fitness for a particular purpose or otherwise, is given on tires used on commercial vehicles or for commercial use vehicles. This is the only warranty that applies to the Eldorado tires purchased by you & supersedes & replaces the terms of any previous warranty. TBC Brands neither assumes nor extends, nor authorizes any other person or entity to assume or extend on its behalf, any other or different warranty obligation.