



# MEDIUM RADIAL TRUCK & TRAILER TIRE LIMITED WARRANTY



4300 TBC WAY
PALM BEACH GARDENS, FL 33410
1-866-822-4968
tbcbrands.com

APPLIES TO TIRES PURCHASED ON OR AFTER JULY 1, 2020

## **ELIGIBILITY**

- You are the original purchaser of new PRINX brand medium radial truck tires and
- Your tires bear Department of Transportation-prescribed tire identification numbers and are not branded "NA" (Not Adjustable), or "Blem" (Blemish) and
- Your PRINX brand truck tires have been used only on the vehicle on which they were originally installed and the size, load range and speed rating are equivalent or greater than that specified or recommended by vehicle manufacturer or tire manufacturer.
- tire(s) submitted for adjustment must have been used only in the application in which they are designed.
- the tire(s) must be purchased and used only in the 48 contiguous continental United States, Alaska, Hawaii, District of Columbia and Canada.
- eligible purchasing proof must be presented to PRINX authorized dealer.

# WHAT IS COVERED AND FOR HOW LONG? NO-CHARGE REPLACEMENT

PRINX truck tires covered by this warranty that become unserviceable due to a defect in workmanship or material during the first 2/32nds of usable tread depth or 12 months from the date of purchase (without proof of purchase, the DOT date of manufacture will be used to determine age), whichever occurs first, will be replaced with a comparable new PRINX tire without charge. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

#### PRO-RATED REPLACEMENT

Tires worn beyond the first 2/32nds of usable tread or more than 12 months after the original date of purchase (without proof of purchase, the DOT date of manufacture will be used to determine age), whichever occurs first that become unserviceable due to a defect in workmanship or material will be replaced on a prorated basis. The cost of mounting and balancing and other service charges, disposal fees or applicable taxes are payable by you.

## HOW PROBATED CHARGES ARE CALCULATED

The replacement price will be calculated by multiplying the dealer's current PRINX replacement tire price by the percent of tread worn out from the original tread. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by you.

# WHAT IS A COMPARABLE TIRE?

A "comparable" new PRINX tire may either be the same line of tire or, if the tire is not available, a tire of the same basic construction and quality with a different sidewall or tread design. If a higher-priced tire is accepted as replacement, the difference in price will be at an additional charge to you. Any replacement tire provided pursuant to this warranty will be covered by the PRINX radial truck tire warranty in effect at the time of replacement.

# WHAT IS NOT COVERED BY THIS WARRANTY?

- Tires branded or marked "Non-adjustable (N/A)", or "Blemished (Blem)", or previously adjusted.
- 2. Irregular wear, fast wear-out or tire damage due to:
  - a) Road Hazards (including but not limited to punctures, cuts, snags, impact breaks, stone drill, bruise, bulge, etc.).
  - b) Wreck, collision, fire, vandalism, contamination or degradation by petroleum products or other chemicals.
  - improper inflation, overloading, misapplication, misuse, negligence, high-speed tire spinning, chain damage, curbing, use of improper rim, tire alteration, improper mounting or demounting.
  - d) Mechanical condition of the vehicle, including but not limited to misalignment, wheel imbalance, faulty shocks or brakes, worn suspension components.
- 3. Ride disturbance after the first 2/32" of tread depth or due to damaged wheels.
- Ozone or weather cracking on tires over four (4) years from the date of manufacture.
- Alteration of the tire or addition of alien material or transfer from one vehicle to another.

- 6. Loss of time or use inconvenience, or any incidental or consequential damages.
- Tire purchased or used outside Continental United States, Hawaii, Alaska or Canada.

# WHAT IS THE RADIAL CASING WARRANTY?

- A. Casings of PRINX radial truck tires are warranted when tire becomes unserviceable or unretreadable due to factors within manufacturer's control (see exclusions in the section what is not covered by this warranty), casing credit can be given towards the purchase price of a comparable new PRINX tire.
- B. Defects in workmanship and material found in the process of buffing for retread are warrantable (for first and second retread). Casing warranty is valid up to the 2nd retread and number of retreads must be clearly identified on the casing sidewall.
- C. Tires used in mining & logging service are not covered under this warranty.
- D. Casing & retreading allowance are as follows:

Sizes	1 <sup>st</sup> Retread (USD)	2 <sup>nd</sup> Retread (USD)
215/75R17.5   235/75R17.5   245/70R17.5	\$15.00	\$7.50
225/70R19.5   245/70R19.5   265/70R19.5	\$30.00	\$15.00
10R22.5	\$40.00	\$20.00
11R22.5	\$65.00	\$32.50
255/70R22.5   275/70R22.5	\$50.00	\$25.00
11R24.5   285/75R24.5	\$65.00	\$32.50
295/75R22.5	\$65.00	\$32.50
315/80R22.5	\$70.00	\$35.00
385/65R22.5   425/65R22.5	\$75.00	\$37.50

## WHEN DOES THE WARRANTY END?

The replacement warranty period on your PRINX tire is over when the tire (whichever of the following occurs first):

- Has delivered its full original tread life down to 2/32nds remaining at any given spot in the tread area, or
- Is five (5) years from the date of original tire manufacture or new tire purchase date (without proof of purchase, date of manufacture will be used to determine age).
   Casings continue to be warranted beyond the new tire coverage until 5 years from the date of manufacture at which the casing warranty has expired. Please refer to the Radial Casing Warranty for warranty details on casing values.

# **HOW DO YOU OBTAIN AN ADJUSTMENT?**

In order to be eligible for PRINX Limited Warranty service, the owner must:

- A. Present the adjusted tire to an authorized PRINX dealer; and
- B. Present eligible proof of purchase (if applicable) to the dealer; and
- C. Pay the amount due on a new tire, less the amount of credit, including taxes, mounting and balancing charges or cost of other services ordered

## DISCLAIMER

This warranty or any warranty stated or referred to herein, is exclusive and in lieu of any other warranty regarding the quality of PRINX brand tires, whether expressed or implied, and remedies for breach thereof shall be limited to those specifically provided herein. To the extent permitted by law, Prinx Chengshan Holding Limited cannot be held responsible for incidental and consequential damages, loss of time, loss of vehicle use, or inconvenience. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This limited warranty applies only to consumers actually purchasing and using the tire in the 48 contiguous continental United States, Alaska, Hawaii, District of Columbia and Canada. Obligations under this policy may not be enlarged or altered by anyone. In Accordance with Federal Law, this limited warranty has been designated as a "Limited Warranty". Nothing is this limited warranty is intended to be a representation that tire failures cannot occur.

