

# 1-Year Tire Road Hazard Protection Plan

Your tire purchase includes  
1-Year Tire Road Hazard coverage,  
so you can enjoy a worry-free tire  
purchase and peace of mind  
while on the road.

- Full 1-Year Protection Plan\*
- Convenient website to process claims with easy upload features!
- Fast Reimbursement Processing – no need to wait for that check!
- Customer Service representatives are ASE certified technicians to assist with all your questions and allow for smooth claims processing
- Available in the US and Canada only

\* Coverage is valid for twelve (12) months from the purchase date or within the first 2/32nds of an inch of treadwear, whichever occurs first.

## PROGRAM ADMINISTRATOR

Program Administrator: 1-888-450-2808

Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: [tireclaim@abswarranty.net](mailto:tireclaim@abswarranty.net)

Protection Program Website: <https://tireprotection.net/tbc>

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535  
Denver, CO 80233

Protection Center Hours: 8AM–8PM Mon.–Fri.; Sat. 9AM–6PM (Eastern Time)  
Closed on Sundays & Holidays

## DEALER INFORMATION

# 1-YEAR TIRE ROAD HAZARD PROTECTION PLAN

POWERED BY



Road Hazard Plan  
P.O. Box 33535  
Denver, CO 80233

*Enjoy a worry-free tire purchase and  
peace of mind while on the road!*

# CrossWind

# 1-Year Tire Road Hazard Protection Plan

Applies to tires purchased on or after June 1, 2020

## WHAT YOU MUST DO TO OBTAIN SERVICE:

This Road Hazard Protection Plan is provided to you with your eligible tire purchase at no additional charge. **You must contact the Program Administrator by calling 1-888-450-2808 for tire repair or tire replacement. Prior authorization must be obtained to replace a tire damaged by a road hazard. YOU MUST PRESENT THE ORIGINAL INVOICE SHOWING THE PURCHASE OF THE TIRE(S). The damaged tire must be made available for inspection by the facility and/or the Program Administrator.** All claims and any required documentation must be submitted to the Program Administrator within sixty (60) days of the date of road hazard damage and/or service. This Plan does not have a deductible. See instructions contained within this Road Hazard Plan for **WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED.**

## WHAT TIRES ARE ELIGIBLE?

This Tire Road Hazard Protection Plan ("Plan") is afforded to You with the purchase of Your tires, provided by ABS Risk, LLC ("Obligor"), Administrative Office: 10170 Church Ranch Way, Suite 320, Westminster, CO 80021 and administered by Automotive Business Solutions ("Program Administrator") P.O.Box 33535, Denver, CO 80233.

This Plan covers only the new Eligible Tires purchased by the original purchaser and installed on the original vehicle identified on the original purchase receipt. This Plan only applies to select passenger and light truck tires ("Eligible Tires"), which become unserviceable because of a road hazard.

The benefits of this Protection are available only for the tires (i) purchased by you, the Customer through an authorized CrossWind Tires Dealer, (ii) that are listed clearly on the original purchase invoice ("Original Invoice") for the tires. This Protection Plan is limited to the repair or replacement of following Eligible Tires damaged by a road hazard as described below:

ELIGIBLE TIRES*	
CrossWind HP010 Plus	CrossWind A/T
CrossWind All Season	
CrossWind HT2	

\*Tire(s) must be listed here as eligible products for Road Hazard Coverage.

## WHAT IS ROAD HAZARD DAMAGE?

Road hazard damage occurs when a tire fails as a result of a puncture, bruise, or impact break incurred during the course of normal driving on a road maintained by state or local authority. Nails, glass and potholes are the most common examples of road hazards. **The term "road hazard" does not include sidewall damage from scuffing curbs**

**Note:** Proper tire care is necessary to obtain maximum service from a tire. It is your obligation to maintain your tire's proper cold inflation pressures as specified by your vehicle's manufacturer and inspect your tires periodically for damage that could be corrected before creating a condition that would cause the tire to be removed from service.

## PROTECTION BENEFIT PERIOD:

This Plan is valid for twelve (12) months from the purchase date, as stated on the original purchase receipt, or within the first 2/32nds of an inch of treadwear, whichever occurs first (the "Coverage Period") due to a normal road hazard condition (subject to the General Conditions and Limitations). Once a tire is worn beyond 2/32nds of an inch of treadwear or more than twelve (12) months from date of purchase, this road hazard warranty is null and void. When an Eligible Tire(s) is replaced, the Protection Benefits of the replaced tire ends. See below for full coverage details regarding tire replacements and repairs.

## WHAT ARE THE BENEFITS?

**Tire Replacement:** If during the Coverage Period an Eligible Tire becomes unserviceable because of a road hazard, and cannot be safely repaired per the manufacturer's guidelines, it will be replaced with a new tire. If available, a new Eligible Tire of the exact make/model will be installed and will be eligible for the same Road Hazard benefits under a new Plan. If not available, this Plan will cover the cost, up to one hundred percent (100%) of the retail price paid (as stated on the original sales invoice) for the original tire, of a comparable quality tire. You will be responsible for any taxes, mounting, balancing, and any other miscellaneous fees. This Plan does not transfer to the replacement tire. If the replacement tire is not an Eligible Tire, you must purchase a separate plan, if available, at time of replacement.

**Tire Repair:** If your tire is damaged due to a road hazard and can be safely repaired, the tire will be repaired per manufacturer's guidelines at any authorized CrossWind Tires dealer. This Plan will cover up to \$20.00 to have the tire repaired. This Plan will remain in effect.

## WHAT YOU MUST DO TO MAKE A CLAIM WHEN AN ELIGIBLE TIRE IS DAMAGED:

- To receive services under the Road Hazard Protection Program, you should return to the original place of purchase.
- You must contact the Program Administrator by calling 1-888-450-2808 to receive prior authorization for any tire repair or tire replacement service.
- You must present your original sales receipt identifying the eligible damaged tire and date of purchase.
- Upon the start of the tire repair or replacement please have the dealer call the Program Administrator. The Program Administrator will then work directly with your dealer to obtain the necessary information and pay them directly. If you choose to purchase the replacement tire or pay for the repair, visit the protection program website listed below to submit the following to Program Administrator for reimbursement. You may also fax or e-mail supporting documents
  - The original sales invoice identifying the purchase of the tire(s)
  - The subsequent invoice identifying the replacement tire and/or tire repair service
  - Pictures and proof of tread depth of the damaged tire(s) as requested by the Program Administrator
- All claims must be submitted for reimbursement within 60 days of the date the warranty repairs or replacement(s) were completed; failure to submit the required documentation within 60 days will void the claim.
- The damaged tire(s) must be made available for inspection by the Program Administrator.

## PROGRAM ADMINISTRATOR

Program Administrator: 1-888-450-2808

Protection Center Fax Number: 1-855-765-5696

Protection Center Email Address: [tireclaim@abswarranty.net](mailto:tireclaim@abswarranty.net)

Protection Program Website: <https://tireprotection.net/tbc/>

Protection Center Mailing Address: Road Hazard Plan, P.O. Box 33535 Denver, CO 80233

Protection Center Hours: 8AM-8PM Mon.-Fri.; Sat. 9AM-6PM (Eastern Time)  
Closed on Sundays & Holidays

## EXCLUSIONS AND LIMITATIONS

The Road Hazard Protection Plan is a supplement to the CrossWind Tires Limited Warranty that accompanied the tires you purchased. The warranty exclusions and limitations of that Limited Warranty apply to this Plan.

You will not be eligible for replacement or repair if the tires:

- Are not installed on the original installation non-commercial vehicle;
- Were not operated in normal highway use in the United States or Canada;
- Exhibit damage from defective wheel or vehicle conditions; or
- Exhibit damage from negligence, abuse or improper inflation or load.

The following vehicles are not eligible for Plan coverage:

- Vehicles with a manufacturer's load rating capacity of greater than one (1) ton;
- Vehicles or trailers used for farm or agricultural purpose;
- Commercial vehicles and trailers.

Coverage excludes damage from off-road use, collision, fire, vandalism, theft, snow chains, manufacturer's defects, abuse and neglect (i.e., improper application, improper inflation, overloading, brake lock up, wheel spinning, torque snags, etc.), cosmetic damage, sidewall abrasions or other appearance items that do not affect the safety or performance of the tire. Tires with torn beads.

Also excluded are damages or irregular wear caused by misalignment, mechanical failures or interference with vehicle components, tires that have been repaired in a manner other than per manufacturer's guidelines.

This Plan covers only the vehicle registered to the customer and listed during the initial invoice. CONSEQUENTIAL AND INCIDENTAL DAMAGES ARE EXCLUDED.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. In addition, some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This Road Hazard Plan gives you specific legal rights, and you may also have other rights that vary from state to state.

This Plan is amended to comply with the individual state requirements for the Issuing Dealer's state.

**FOR STATE SPECIFIC RIGHTS and the full terms and conditions, PLEASE GO TO YOUR STATE LINK ON <https://tireprotection.net/tbc/>. You may also print out a copy of your state specific rights from this website. In addition, by obtaining this Plan you agree and consent to conducting the presentation and downloading of the Plan electronically. If you wish to have a paper copy of your state specific rights, please call the Plan Warrantor at the telephone number indicated above.**

## CANCELLATION

You may opt out of the benefits provided to you under this Plan by contacting the Program Administrator. This Plan is offered to you as benefit at no additional cost with the purchase of your Eligible Tire(s); therefore, it has no independent monetary value.

## TRANSFERABILITY

This Plan is non-transferable.