

**TIRE ROTATION RECORD**

**5,000mi./8,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**10,000mi./16,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**15,000mi./24,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**20,000mi./32,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**25,000mi./40,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**30,000mi./48,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**35,000mi./56,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**40,000mi./64,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**45,000mi./72,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**50,000mi./80,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**55,000mi./88,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**60,000mi./96,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**TIRE ROTATION RECORD**

**65,000mi./104,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**70,000mi./112,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**80,000mi./120,000km:** Date \_\_\_\_\_ Odometer \_\_\_\_\_  
 Tread depth: LF \_\_\_\_\_ RF \_\_\_\_\_ LR \_\_\_\_\_ RR \_\_\_\_\_  
 Rotation pattern \_\_\_\_\_  
 Dealer \_\_\_\_\_  
 Dealer Signature \_\_\_\_\_

**TIRE REGISTRATION**

Purchasers of tires will receive tire registration information from your tire dealer at the time you purchase your tires. For easy registration online please visit [tireg.tbcbrands.com](http://tireg.tbcbrands.com). This will ensure you to be contacted in the event of a product recall.

Important: Inspection/rotation is *required every 5,000 to 6,000 miles*. Vehicle owner/user must retain rotation record.

Dealer Issuing Warranty \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone No. \_\_\_\_\_

Issued to \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone No. \_\_\_\_\_

Purchase Date \_\_\_\_\_

Speedometer Reading at time of Sale \_\_\_\_\_

Make of Car \_\_\_\_\_ Year \_\_\_\_\_

Check one: New Sale  Warranty Replacement

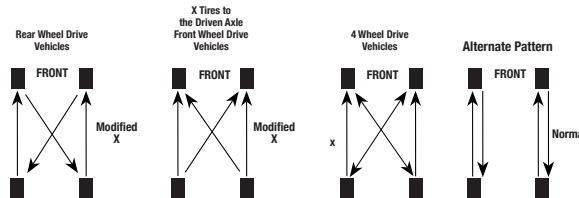
**TIRE SERIAL NUMBERS**

1. \_\_\_\_\_ 2. \_\_\_\_\_  
 3. \_\_\_\_\_ 4. \_\_\_\_\_

**APPROVED TIRE ROTATION PATTERNS\***

None of the patterns illustrated shows rotation of a spare tire. "Temporary Use" or "Mini" spares can not be included in a rotation pattern. A full size comparable spare tire (that is, same size & radial type) may be included in any of the patterns shown above by inserting the spare in the right rear position. The tire that would have moved to the right rear position becomes the spare.

\*When rotating tires with a directional tread pattern, observe the arrows molded on the tire sidewall which show the direction the tire should turn. For vehicles that are equipped with different size tires front to rear, refer to the vehicle manufacturer's rotation procedures in the vehicle owner's manual.



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# CrossWind

## WARRANTY COVERAGE



**EFFECTIVE JANUARY 1, 2020**

PASSENGER	Tread Wear Mileage Warranty	Road Hazard Replacement Warranty**
CROSSWIND HP010 PLUS PERFORMANCE ALL-SEASON	50,000	Yes
ULTRA SPORT+	50,000	Yes
SUV / CUV / LIGHT TRUCK	Warranty	RH
Crosswind HT2 Highway All-Season SUV/LT	55,000	Yes
TRAIL TRAXX	55,000	Yes
CROSSWIND M/T TRACTION LT	N/A	Yes
CROSSWIND RUGGED TRAXX RUGGED TERRAIN	50,000	Yes
CROSSWIND TRAIL TRAXX ALL-TERRAIN	55,000	Yes

\*Applies to both Metric and LT Sizes.

# LIMITED WARRANTY FOR CROSSWIND TIRES

## LIMITED WARRANTY POLICY

This limited warranty policy is applicable to Crosswind tires offered by TBC Brands and complete D.O.T. serial identification number. Subject to the terms and conditions set out herein, TBC Brands hereby warrants and certifies that tires supplied to its Customer (Buyer) are warranted against failure to complete their satisfactory life as a result of any inherent deficiency relating to workmanship or material.

## DURATION OF WARRANTY AND CONDITIONS

- A. The warranty period is limited to a maximum of 5 years (60 months) from the date of manufacture and/or shall terminate once the tread is worn to TWI (Tread Wear Indicator), whichever occurs first.
- B. Before using, any new tire found with appearance deficiency as stated in item 1 will be replaced with a same new tire at no charge.
- C. Tires that have become unserviceable as stated in item 1 shall be compensated in value according to selling price based on percentage of tread depth remaining.
- D. If the tire wears out (wears down to tread wear indicators) before the warranty miles under the normal passenger use, the tire will be compensated in value according to selling price based on percentage of the warranted miles not received. (Applicable tire, please refer to the attachment 1).

## WHAT IS NOT WARRANTED?

Tires that become unserviceable for the following reasons:

- Road hazard injuries or damages caused by obstacles or debris, such as cuts, punctures (whether repairable or not), snags, bruises, tears, abrasions or impact breaks.
- Improper repairs or repairs that have failed.
- Improper inflation or other maintenance abuses.
- Improper application.
- Improper mounting/dismounting or improper balance.
- Mechanical irregularities such as bent wheel assemblies, misalignment worn or faulty components.
- Accident, corrosion, tire alteration, vandalism, fire, theft or damages cause by nature.
- Damage from over or under inflation, overloading, defective vehicle mechanical conditions.
- Racing, off road use and misapplication.
- Ozone or weather cracking or other abuse, misuse, tire alteration, run flat.

- Tire which D.O.T identification number and/or brand name removed intentionally.
- Tires that have been modified after leaving the factory, such as fillers, sealants, balancing substances and external tire treatments or materials of any kind. If the added material is the cause of a failure, a tire will not be accepted for warranty claim.
- Abnormal tread wear resulting from improper installation, wheel misalignment, tire/wheel assembly imbalance, etc.
- Vehicles or tires operated in excess of the rated Work Capacity Factor.
- Additional monetary loss, such as damage of the vehicle or time, etc.

## COMPENSATION UNDER THE WARRANTY

- Tires that have become unserviceable as stated in item 1 shall be according to Invoice selling **price** calculated based on percentage of tread remaining.  
**EXAMPLE:**  
If your disabled tire had an original tread depth 8mm and was worn by 4mm, you shall receive 50% compensation according to Invoice selling price of the same tire.
- If the tire wears out (wears down to tread wear indicators) before the warranty miles under the normal passenger use, the tire will be compensated in value according to selling price based on percentage of the warranted miles not received. (Applicable tire, please refer to the attachment 1)  
**EXAMPLE:**  
If your tire had a tread life limited warranty of 50,000 miles and delivered 40,000 miles prior to wear-out, you shall receive 20% compensation according to Invoice selling price of the same tire.

## OWNER'S OBLIGATION

- At the time of purchase, tires must be properly installed with recommended inflation and balanced. Observe rotation and alignment regularly according to recommendations.
- Return to the point of purchase for adjustment claims.
- Present your tires and the original purchase receipt to the point of purchase.
- When making a claim about mileage warranty, you must present your original tire purchase invoice which shows the tire description, mileage and the date the tire(s) were installed.
- Owner must pay service charges such as mounting, balancing and any other applicable taxes and government-mandated charges.
- Complete and sign the Claim Adjustment form provided, keep a copy for your records and leave the tire with the dealer to process the warranty claim.

## DEALER'S OBLIGATION AND CLAIM PROCESS

- TBC Brands's authorized dealer or customer (buyer) submit adjustment claim along with a cut-out slice of full DOT serial from the disabled tire, measurements of tread remaining, photos showing tread area as well as damage area, etc. to TBC Brands to validate and process the adjustment claim.
- Any other information such as VIN (Vehicle Identification Number) or relevant information/material must be submitted if required.

## TIRE CARE AND MAINTENANCE GUIDE

Tire failure can result in serious damage and/or personal injury. To reduce these risks we recommend the following:

- Maintain proper inflation, do not under or over inflate. Always maintain inflation according to the vehicle manufacturer's or TBC Brands's recommendations.
- Wheel alignment and balancing should be checked at regular intervals.
- Do not overload, refer to load carrying capacity information molded on tire sidewall.
- Avoid spinning, driving over curbs, potholes, obstacles and edges of pavement.
- Never drive with smooth (bald) tires. By law, tires must be replaced when worn to TWI (tread wear indicator).
- Check your tires frequently for any damage such as scrapes, cuts, foreign objects, separations or bulges. If damaged replace it with spare and refer to an authorized dealer.
- Do not drive in excess of permitted speed limits and beyond the maximum specified by tire.
- To achieve proper wear and optimize tread life, tire rotation at regular intervals is recommended.

Limitations: This limited warranty is applicable only in the United States and Canada. Attachment 1

NO	PATTERN	MILEAGE WARRANTY
1	CROSSWIND HT2	55,000
2	CROSSWIND HP010 PLUS	50,000
3	CROSSWIND ULTRA SPORT+	50,000
4	CROSSWIND TRAILTRAXX	55,000
5	CROSSWIND RUGGED TRAXX	50,000